

RINSMOLA

Wireless Earbuds User Manual

Model: RWE-2024

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Package Contents

- Rinsmola Wireless Earbuds (Left & Right)
- Charging Case
- USB-C Charging Cable
- Ear Tips (Small, Medium, Large)
- User Manual
- Quick Start Guide

⚠ Important: Please verify all items are included before first use. Contact customer service if any items are missing.

Product Overview

Thank you for choosing Rinsmola Wireless Earbuds. These premium earbuds feature advanced Bluetooth 5.3 technology, active noise cancellation, and superior sound quality for an exceptional audio experience.

Hi-Fi Sound Quality

Premium drivers deliver crystal-clear highs, rich mids, and deep bass for an immersive listening experience.

Active Noise Cancellation

Advanced ANC technology reduces ambient noise by up to 35dB for distraction-free audio.

IPX7 Water Resistance

Sweat and water-resistant design perfect for workouts and outdoor activities.

Extended Battery Life

Up to 8 hours of continuous playback, plus 24 additional hours with the charging case.

Technical Specifications

Specification	Details
Bluetooth Version	5.3
Bluetooth Range	Up to 33 feet (10 meters)
Driver Size	10mm Dynamic Drivers
Frequency Response	20Hz - 20kHz
Impedance	32Ω ± 15%
Sensitivity	105dB ± 3dB
Microphone Type	MEMS Microphone with CVC 8.0
Battery (Each Earbud)	50mAh
Battery (Charging Case)	500mAh
Charging Time (Earbuds)	1.5 hours
Charging Time (Case)	2 hours
Playback Time	8 hours (ANC off), 6 hours (ANC on)
Total Battery Life	32 hours (with case)
Water Resistance	IPX7
Weight (Each Earbud)	6g
Weight (Charging Case)	45g

Getting Started

Initial Setup

- 1

 Remove the earbuds from the charging case. They will automatically power on.
- 2

 Select the appropriate ear tip size for a comfortable and secure fit.
- 3

 Ensure the earbuds are properly positioned in your ears with the "L" and "R" markings aligned correctly.
- 4

 The earbuds will automatically enter pairing mode on first use.

Pairing Instructions

First-Time Pairing

- 1

 Remove both earbuds from the charging case.
- 2

 The earbuds will automatically power on and enter pairing mode (indicated by alternating blue and red LED).

3. **3** On your device, go to Bluetooth settings and search for available devices.
4. **4** Select "Rinsmola RWE-2024" from the list.
5. **5** Wait for the connection confirmation (solid blue LED).
6. **6** You're now ready to enjoy your music!

Reconnecting to Previously Paired Device

1. **1** Remove the earbuds from the charging case.
2. **2** They will automatically connect to the last paired device within 5 seconds.
3. **3** If connection fails, manually select "Rinsmola RWE-2024" from your device's Bluetooth menu.

Pairing with New Device

1. **1** Ensure earbuds are powered off.
2. **2** Press and hold both earbud touch controls for 8 seconds until LED flashes red and blue alternately.
3. **3** Follow the first-time pairing instructions above.

Touch Controls

Action	Left Earbud	Right Earbud
Play/Pause	Single tap	Single tap
Next Track	-	Double tap
Previous Track	Double tap	-
Volume Up	-	Triple tap
Volume Down	Triple tap	-
Answer/End Call	Single tap	Single tap
Reject Call	Hold 2 seconds	Hold 2 seconds
Voice Assistant	Hold 3 seconds	Hold 3 seconds
ANC On/Off	Hold 2 seconds	-
Transparency Mode	Hold 4 seconds	-

Voice Prompts

The earbuds provide voice prompts for various functions:

- "Power On" - When earbuds are turned on
- "Pairing" - When entering pairing mode
- "Connected" - When successfully paired
- "Battery Low" - When battery is below 20%
- "ANC On/Off" - When toggling noise cancellation
- "Transparency Mode" - When enabling transparency mode


Charging Instructions


Charging the Earbuds

1. Place the earbuds in the charging case, ensuring proper alignment with the charging pins.
2. The earbuds will automatically begin charging (red LED indicates charging).
3. Fully charged earbuds will show a solid blue LED for 10 seconds, then turn off.
4. Charging time: approximately 1.5 hours for full charge.

Charging the Case

1. Connect the USB-C cable to the charging port on the back of the case.
2. Connect the other end to a USB power source (computer, wall adapter, power bank).
3. The case LED will show charging status (see LED indicators section).

4.  Charging time: approximately 2 hours for full charge.

 **Charging Safety:** Use only the provided USB-C cable or a certified replacement. Do not charge in extreme temperatures (below 0°C or above 45°C).

LED Indicators

Earbud LED Status

LED Pattern	Status
Solid Blue (3 seconds)	Power On
Solid Red (3 seconds)	Power Off
Alternating Blue/Red	Pairing Mode
Solid Blue (10 seconds)	Successfully Connected
Slow Flashing Red	Low Battery (below 20%)
Solid Red (while in case)	Charging
Solid Blue (while in case)	Fully Charged

Charging Case LED Status

LED Pattern	Battery Level
4 White LEDs	76-100%
3 White LEDs	51-75%
2 White LEDs	26-50%
1 White LED	1-25%
1 Red LED	Below 1% (needs charging)
Breathing White	Case is charging

Troubleshooting

Common Issues and Solutions

Earbuds Won't Turn On

- Ensure earbuds are charged (place in case for 30 minutes minimum)
- Clean the charging contacts on both earbuds and case
- Reset the earbuds (see reset instructions below)

Connection Issues

- Ensure Bluetooth is enabled on your device
- Check that you're within the 33-foot range
- Clear Bluetooth cache on your device
- Forget and re-pair the device
- Reset the earbuds

Poor Audio Quality

- Ensure proper ear tip fit and seal
- Check for audio codec compatibility
- Move closer to the audio source
- Clean the speaker mesh gently with a dry brush

One Earbud Not Working

- Ensure both earbuds are charged
- Reset the earbuds
- Check that both earbuds are properly paired
- Clean the charging contacts

Microphone Issues

- Ensure the microphone isn't blocked
- Check app permissions for microphone access
- Test with a different device
- Restart your connected device

Factory Reset Instructions

1. **1** Place both earbuds in the charging case.
2. **2** Remove both earbuds from the case.
3. **3** Press and hold both touch controls for 15 seconds until you see the red and blue alternating LED.
4. **4** Place earbuds back in the case for 10 seconds.
5. **5** Remove from case - earbuds are now reset and ready for pairing.


Care and Maintenance

Cleaning Instructions

- **Earbuds:** Use a soft, dry cloth to wipe the exterior. Use a dry brush to gently clean the speaker mesh.
- **Ear Tips:** Remove and wash with mild soap and water. Dry completely before reattaching.
- **Charging Case:** Wipe with a damp cloth (not wet). Ensure charging ports are dry.
- **Charging Contacts:** Use a dry cotton swab to clean contacts monthly.

Storage Recommendations

- Always store earbuds in the charging case when not in use
- Keep in a cool, dry place away from direct sunlight
- Avoid extreme temperatures (-10°C to 60°C storage range)
- Charge case at least once every 3 months if not used regularly

 **Warning:** Do not use alcohol, solvents, or abrasive cleaners. Avoid submerging in water despite IPX7 rating during cleaning.

Warranty Information

Rinsmola provides a comprehensive 2-year warranty for these wireless earbuds from the date of purchase.







Warranty Coverage Includes:

- Manufacturing defects in materials and workmanship
- Battery performance issues (after proper usage)
- Audio quality problems due to hardware failure
- Charging case malfunctions

Warranty Does NOT Cover:

- Damage from misuse, abuse, or accidents
- Water damage beyond IPX7 specifications
- Normal wear and tear (ear tips, exterior scratches)
- Damage from unauthorized repairs or modifications
- Lost or stolen products

Warranty Claim Process

1.  Contact customer service with proof of purchase
2.  Describe the issue and provide serial number
3.  Follow troubleshooting steps if requested
4.  Receive RMA (Return Merchandise Authorization) if needed
5.  Ship product using provided prepaid label
6.  Receive replacement or repair within 5-7 business days

Contact Information

Customer Support

Website: <https://rinsmola.org/>

Email: support@rinsmola.org

Phone: 1-800-RINSMOLA (1-800-746-7665)

Live Chat: Available 24/7 on website

Support Hours

Phone Support: Monday-Friday, 8:00 AM - 8:00 PM EST

Email Support: Response within 24 hours

Live Chat: Available 24/7

Warranty & Returns

Email: warranty@rinsmola.org

Returns: returns@rinsmola.org

Mailing Address

Rinsmola Customer Service
1234 Audio Technology Drive
Innovation City, IC 12345
United States